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NORDIC

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Singapore

Go North East

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GTR

oxford
bus company

METROBUS

Southern's trainee rail driver rescues puppy from the tracks

Stefan Hug was in the middle of his driver lesson when he spotted a puppy running across the tracks.

Stefan only started learning to drive a train in January but was forced to stop a Southern service from Beckenham Junction to London Bridge after seeing the small black puppy running alongside the train.

The 32-year-old, who was accompanied by his driving instructor Kevin Timmins, said dogs are a rare sight on the railway track but the skills he learned in the classroom quickly "kicked in" as he completed his first rescue mission on the job.

Kevin and Stefan brought the train to a stand and contacted the signaller to get permission and authorisation before stepping outside to try and retrieve the puppy. They collected



the uninjured female puppy safely from the tracks, bringing her on to a nearby platform.

Kevin praised Stefan for his composure throughout the incident. "It was really good to see Stefan do those procedures correctly, and I'm really proud of him."



Britain's most admired companies

We're proud that Go-Ahead has been named Britain's most admired transport company for the second year in a row.

We came top in our industry, we were ranked 8th overall out of 259 companies in the annual "Britain's Most Admired Companies" survey which is compiled through a vote of peer group directors, analysts and City commentators.

Go-Ahead scored particularly well on the quality of our services, ability to attract talent, innovation, marketing, ESG and corporate governance.

BRITAIN'S
**MOST
ADMIRED
COMPANIES**

**2022
SECTOR WINNER
TRANSPORT (PEOPLE)**

Welcome

from Christian Schreyer



Dear colleagues,

It's always great to get out of the office so I took the opportunity to try some of Go-Ahead's bus services in Oxford this month – including the Oxford Bus Company's open-top tour. What a unique, and beautiful city it is!

I was in the area for a meeting of Go-Ahead's senior leadership team, bringing together people from our operating companies around the world. We were able to swap ideas on many different subjects – for example, Go-Ahead Singapore told us about their new app to simplify maintenance checks on buses. And GTR set out their initiatives on hiring more women on the railways.

Go-Ahead is a varied group with many local brands. But what makes us special is our ability to share, and to work together to find the very best techniques at everything we do. My goal is to make Go-Ahead the best, and most efficient, public transport operator in the UK and in the other countries where we operate.

A couple of examples of that co-operation: we have set up a Zero Emission Centre of Excellence to share expertise in operating environmentally friendly buses. We share ideas across bus and rail on delivering apprenticeships, and on how to make our services as accessible as possible for disabled people.

That is why I'm keen that you all feel part of something bigger than a regional rail, or bus, company. I want you to value the fact that you work for The Go-Ahead Group, as well as for an individual operating company.

There is much to be proud of about Go-Ahead. We have just been named Britain's most admired transport company – for the second year running.

We have the most ambitious strategy in the industry in adapting to climate change.

And we are blazing a trail in terms of expansion – we've won new bus contracts this year in Manchester and Australia, we've bought businesses in Devon and Sussex and

we've taken over operations from failed competitors in Southampton and Bournemouth.

We also share values. We encourage everybody at Go-Ahead to be open-minded, accountable, transparent, agile and collaborative in everything they do.

Exciting times lie ahead. On the railways, the British government has begun to set out what the future will look like under Great British Railways. On UK buses, the £2 bus fare outside London has been extended, and we'll soon be operating our first hydrogen vehicles in the Crawley and Gatwick Airport area.

A big thank you, as ever, to all those who work so hard to deliver exceptional public transport services – and a happy Easter to those who celebrate it.

Best regards

Christian Schreyer

Christian Schreyer,
Group Chief Executive

Go-Ahead is offering bus passengers the chance to enter a video competition and WIN an Apple iPhone.

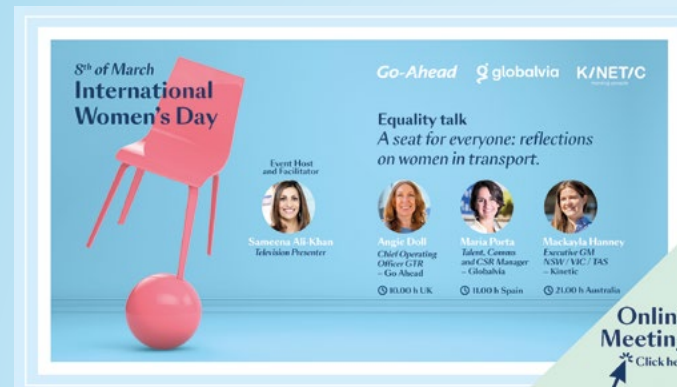
The competition is open until 31st of May.

This competition is not open to any employee, contractor, agent of, or any other person connected with, Go-Ahead Holding Limited or any subsidiary company or any brand operated by any such company (or any dependant or close family member of any such person).



CELEBRATING INTERNATIONAL Women's Day 2023

This year for International Women's Day, our Go-Ahead companies came together to celebrate women's achievements, raise awareness against bias and embrace equity.



A seat for everyone

Colleagues from Kinetic, Globalvia and Govia Thameslink Rail (GTR) discussed a variety of perspectives about the long-standing challenge of the lack of gender diversity in public transport.

Click below to hear from Angie Doll (GTR), Maria Porta Ferrer (Globalvia), and Mackayla Hanney (Kinetic) in the highlights video.

[Click here](#)

Positive role models in the spotlight

Go-Ahead highlighted positive role models from within our business, challenging stereotypes and showcasing the important roles they play in every aspect of their life.



Top left to right: Caroline Spurr – Go South West Driver, Chrissy Papanicolaou – Assistant Operations Manager, Go South Coast, Judith Alyward – Assistant Operations Manager at Brighton & Hove, Davina Langley – Head of Marketing at Go East Anglia, Paula Ullathorne – Driver at Go North East, Emma Courtier – Driver Instructor at Go SouthWest

Middle left to right: Danielle Curtis – Shift Technician at East Yorkshire Buses, Loke Meow Shin – IT Admin Executive at Go-Ahead Singapore, Trisha Gore – Controller at Go-Ahead Ireland, Elin Forsander – Chief Communication Officer at Flexbuss, Amy Moore – Head of Graduates & Apprenticeships, Melanie Carrolle – Driver at Go North East

Bottom left to right: Shelley Townsend – Controller at Oxford Bus Company, Joanna Keane, General Manager (Operating) – Go-Ahead London, Vicky Doyle – Head of Marketing & Communications at Brighton & Hove and Metrobus, Wendy Sloan – Yard Person at Go North East, Hildegard Khelfa – Customer Services Assistant at Go-Ahead Germany, Karin Ericson – Driver at FlexBuss

Women returners

Go-Ahead showcased colleagues who have returned to work from a career break. They discuss the challenges of returning to work after maternity leave and the importance of having a supportive employer.



[Click here](#)

Female bus drivers up by 20% at Go-Ahead

Go-Ahead is proud to announce the number of female bus drivers has risen by 20% in a year, proving more women are getting behind the wheel.



A sheepish looking passenger boards local bus in Brighton & Hove

Martine Patey, a driver for Go-Ahead's bus operating company, Brighton & Hove Buses and Metrobus rescued a rather sheepish looking passenger from a busy A road in Sussex.

Animal lover Martine immediately decided to pull over, put on her high-vis and helped the lost sheep out of the road and into safety.

The sheep had a brief trip on the bus before the farmer arrived and it was safely returned. Well done Martine!



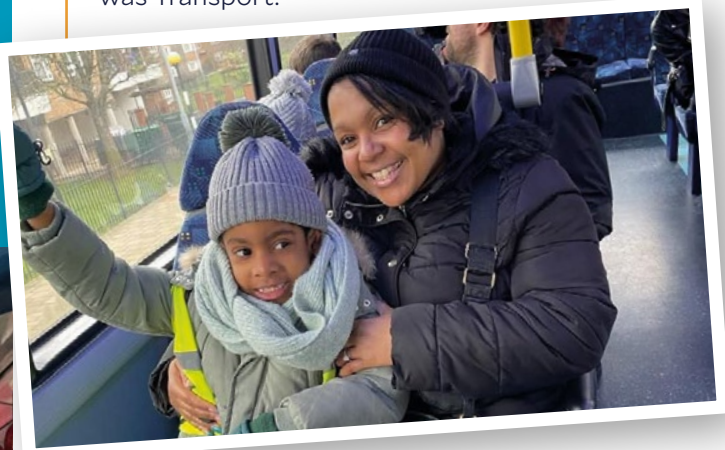
Flexbuss driver helps passengers off bus on fire

We are very proud of our minibus driver Johan Lundell at Flexbuss in Sweden, who evacuated all his passengers safely – including a wheelchair user – when his vehicle caught fire at an intersection in Ekjsö.

Johan has been hailed as a hero in the Swedish media for his swift thinking. His quick actions prevented anybody from getting hurt.

Local schools on bus tours for Neurodiversity Celebration Week 2023

Go-Ahead London's Stockwell Garage hosted a visit for the local Autism Base at Allen Edwards Primary School. Tommaso, a teacher at the school, explained that a topic being studied this term was Transport.



Brookfield Infants and Junior school in Kent visited Go-Ahead London's Orpington Garage to give a special experience to all 14 classes at the school.

There were discussions with the children and the teachers surrounding accessibility related issues, such as use of the Ramp, the rails and allowing those who are vulnerable to have the priority seats.



GTR supports Samaritans to raise awareness around the power of 'hello'

Govia Thameslink Rail teamed up with the Samaritans and the wider rail industry to show its support for the 'Small Talk Saves Lives' campaign, which aims to empower the public to start a conversation that could help save a life.

New research from the charity reveals that just 50% of adults said they would feel confident approaching someone they were concerned about in public. To help increase this figure, Govia Thameslink Railway (GTR) is hosting awareness events at selected stations across its network.

Go-North East celebrate accessibility improvements

Go North East had the pleasure of welcoming Grace and her trainee assistance dog, Star, to its Riverside depot to practice getting on and off one of our all electric Voltra vehicles.

These buses are packed with the latest technology to improve accessibility. The region's largest bus company is excited to be showing its support for disabled people and those with mobility needs.



Go-Ahead Chatty Bus is on tour

East Yorkshire Buses is bringing back its 'Chatty Bus', an initiative that aims to fight social isolation and promote connection and local communication with the help of Age UK HEY (Hull and East Yorkshire) and local internet provider KCOM.

Across the next four months, teams from all three businesses will be heading out to the streets of Hull, Brough, Beverley and Cottingham as 'Chatty Ambassadors' offering a chat with anyone wanting to talk.



Hedingham & Chambers Chatty Bus stopped at the University of Essex on 9th March to mark University Mental Health Day.

This is the first year that the Hedingham and Chambers Chatty Bus has toured Essex, visiting locations across the county to encourage people to think about their mental health and play a part in bringing communities closer together.



Go-Ahead’s 2022 Sustainability Report is out now

Go-Ahead’s Sustainability Report for 2022 is out. It takes a look at our five responsible business pillars: Our People, Passengers, Communities, Safety and Environmental Impact, drawing out key initiatives in the last financial year.

- Highlights include:**
- An 11% drop in our carbon emissions
 - A 16% fall in the amount of water we used
 - An increase in our recycling rate from 38% to 46%. We’re on track to achieve our 60% recycling target by 2025.
 - Go-Ahead’s culture is described as ‘inclusive’ by 80% of our colleagues
 - We invested £1.7 million in our local communities in 2021/22 through cash contributions, gift donations and more.



UK first Hydrogen refuelling station for Go-Ahead

Go-Ahead’s bus company, Brighton & Hove and Metrobus is investing in the UK’s first liquid hydrogen refuelling station at its Metrobus, Crawley depot. The refuelling station will power a new hydrogen fleet – initially 20 buses expected in June, and another 34 planned for next year. Last month, Air Products was onsite with a 400-tonne ‘mega crane’ to install gas cylinders and vaporisers, equipment that will enable us to slowly warm liquid hydrogen to convert it into gas.

The work is due to be completed in mid-April 2023.



Kinetic and Globalvia visit Loyang bus depot

Go-Ahead Singapore colleagues were pleased to have guests from Kinetic and Globalvia at the Loyang bus depot back in February. Kinetic’s Co-CEO, Michael Sowards, and Globalvia’s CEO, Javier Perez Fortea, were introduced to the bus operations and engineering in Singapore.

Go-Ahead’s senior management team also had the opportunity to demonstrate innovation projects for better productivity and sustainability.



Govia Thameslink Rail reveals unexpected destinations set to be popular this Easter

Govia Thameslink Railway (GTR) has revealed the surprising destinations on its network that proved a hit with passengers last Easter and could see high visitor numbers again this year.

Despite Brighton being the most popular coastal destination on GTR’s network, smaller beach spots such as Eastbourne and Shoreham-by-Sea saw huge increases in passengers over the Easter weekend last year. Letchworth Garden City, the first garden city in the world, was another popular destination.

Ben Gilligan of East Yorkshire Buses features on BBC Breakfast

The MD of Go-Ahead’s East Yorkshire Buses appeared on BBC Breakfast to highlight the challenges and issues the bus sector is facing in an interview with BBC Transport Correspondent, Katy Austin.



Brighton & Hove Buses on BBC One TV show, Pointless

It seems presenter Richard Osman is keen to have one of our buses named after him, after making a public plea on BBC Ones’ Saturday night show Pointless re-run. Brighton & Hove Buses tweeted to him saying ‘You’re officially invited to come and see us in Brighton, and we might be tempted to name a bus after you’. The tweet went viral, receiving more than 1500 likes (and still counting!).



St. Patrick’s Day! celebrations in Ireland

Go-Ahead Ireland was delighted to participate in both the Stepside and Clondalkin annual parades this year for St Patrick’s Day. Go-Ahead Ireland’s Dublin GAA livery bus was a part of the Clondalkin Parade and Go-Ahead Ireland also proudly hosted the Round Towers GAA Club whilst aboard.



YouTube influencer showcases Go-Ahead's rail operations in Germany

Sebastian Reisinger is a successful YouTuber from Vienna and recently visited Go-Ahead Bavaria. Sebastian previously took an interest in the launch of Go-Ahead Germany's 'E-Netz Allgau' routes back in 2021. He's back again to showcase Go-Ahead's Mireo and Desiro fleets, reporting on the maintenance and servicing of our fleet, which is carried out by our service provider EUCO Rail at the depot in Langweid.



Crisis simulation for GTR colleagues

Our rail company, Govia Thameslink Rail (GTR) joined Network Rail, police, fire and rescue for a real-life two-day simulation of a rail crash to test their emergency response plans.

In dramatic scenes played out at Long Marston Rail Innovation Centre in Stratford-upon-Avon, a Southern passenger service was mocked up as having derailed and turned over after hitting a pick-up truck at a level crossing.

With a journalist quickly on the scene and injured passengers sending live feeds from on board, GTR's press and media team were quickly pushed into crisis mode.

GTR's Head of Media Heather Campbell said: "This was a dramatic and compelling test of our emergency crisis plans. Our preparation paid off but there were some lessons learned too which we'll be reflecting on."



Residents throw party to celebrate new Bluestar services across Southampton

Residents in Harefield organised a surprise party for Bluestar representatives – in celebration of the bus operator's launch of new routes across Southampton.

Go-Ahead's bus company, Bluestar has stepped in, following First Bus' decision to withdraw from the city, and the move has delighted those living in the Harefield area, who have long campaigned for improved bus services.





Left to Right – Aaron Connolly (GAI Engineer) , Niamh Swords (GAI Operations Director), Emma O'Byrne (Senior Camogie Player), Eric McCann (DSI Member), Ciaran Garry (Garda)

World Down Syndrome Day in Ireland

Go-Ahead Ireland is proud to have taken part in this year's World Down Syndrome Day, #LotsOfSocks4DSI initiative in collaboration with Down Syndrome Ireland.

Colleagues hosted representatives Emma and Cian from Dublin GAA, Garda Ross, Garda Phillip and Garda Ciaran from An Garda Síochána, as well as members Jennifer and Eric from Down Syndrome Ireland to the Go-Ahead Ireland Ballymount depot to support the launch of the Lots of Socks campaign.

Odd socks for Go-Ahead London colleagues

Across Go-Ahead London, colleagues rocked their odd socks to raise awareness for World Down Syndrome Day. 21 March is chosen to celebrate, as each person with Down Syndrome has 3 copies of Chromosome 21. As chromosomes look similar to socks, this day is marked by wearing odd socks.



Go-Ahead Ireland to benefit from new €20m BusConnects Bus Plaza

The National Transport Authority (NTA) in Ireland unveiled a new, €20m bus plaza facility at Liffey Valley Shopping Centre as part of the BusConnects programme being rolled out across Dublin city.

The new bus plaza, 100 feet from the front entrance of the Liffey Valley Shopping Centre, provides a new hub for bus services connecting south and west Dublin, north Kildare and the city centre.

The opening of the new bus plaza will support a 75% increase in bus services. The revised network will see the number of buses increase from 12 buses per hour per direction to 21. Bus services to the city centre are also expected to increase by 50%.





Bus donated by Swindon's Bus Company to become field hospital in Ukraine

Go South Coast, Swindon Bus Company has donated a bus to Swindon Humanitarian Aid Partnership (SHAP), which will be converted into a field hospital before being sent to the front line in Ukraine. SHAP was formed to help those both still in the war-torn country, and those who have become refugees in the UK.

East Yorkshire announces plans for new depot in Scarborough

Go-Ahead's bus company, East Yorkshire Buses has announced plans for a new bus depot in Scarborough. After nearly two years of work behind the scenes, the company has said it will be relocating and combining its depots at both Barry's Lane and Westwood to a new location in the middle of 2024.



The Big Dog Art Trail

Swindon's Bus Company has signed up to support the Big Dog Art Trail – which comes to the town later this year.

Running from 15 July to 3 September, the UK's first-ever balloon dog sculpture art trail is set to raise essential funds for the local children's hospice, Julia's House.

"We're thrilled to be sponsoring one of 30 giant one-of-a-kind Swindogs, which will be unleashed across Swindon later this year," said Andrew Sherrington, Swindon's Bus Company general manager.

"These super-sized balloon sculptures are set to create a wonderful, free and family-friendly walking trail through some of our most well-loved and historic parks, land-marks and streets."



Go-Ahead Ireland donates computers to youth café

Go-Ahead Ireland donated four refurbished computer setups and laptops, which will be available to Familibase members seven days a week, as well as two PS5's for Familibase's youth café and Hi-Vis's for the centres "Reclaiming Our Streets" initiative.

The partnership between Go-Ahead Ireland and Familibase, serves the local community centre for children, young people, and families rooted in the surrounding areas. Brendan Cummins, Youth Work Project Leader said: "Having the availability of laptops and desktops is great for young people to come in, we have a high demand of young people looking to come in to do their theory test, creating their CVs, learning word and excel."



We raised more than £12,000

Go-Ahead is proud of our rail and bus companies for coming together to raise more than £12,000 for the people of Turkey and Syria whose lives have been devastated by a catastrophic earthquake. The money raised will go to the Disaster Emergency Committee to provide urgent aid including medical care, shelter, food, water, blankets, and heating.



Go-Ahead Singapore honours long serving colleagues

Go-Ahead Singapore honours 71 long-serving colleagues for Employee Appreciation Day, which falls on the first Friday of March. Bus Captains Ang Woon Ghee, Lim Tek Cheng, and Ng Yam Khoon deserve a special mention. The trio has been serving commuters for 50 years each. They have put in hard work and remained committed to deliver the best service to their commuters.

Congratulations to our longest serving colleagues in Singapore and thank you for your service.



Get to know...

Amy Moore

Group Head of Graduates and Apprenticeships

How did you get into transport?

As part of my University degree I did a placement year in Engineering Project Management at the train operating company, Greater Anglia. I found my passion for the industry and stayed for the remaining duration of my degree.

What's it like being a graduate for Go-Ahead?

It's a career-changing experience and has opened loads of doors for me, I had some brilliant opportunities as part of the Graduate programme and it was crucial to getting me where I am today.

How has working for Go-Ahead helped you in your career?

Working at Go-Ahead has taught me to be adaptable and open-minded and to pursue opportunities as they arise.

What do you like most about working for Go-Ahead?

The people at Go-Ahead are welcoming and friendly and the devolved model provides plenty of opportunities to make a real difference.

Tell us an interesting fact about you no one knows?

In the summer of 2020, I climbed 21 peaks in 21 days across the UK, Wales and Scotland. My favourite climb was across the ridge of Helvellyn via Striding Edge – it was very gnarly!

What is your passion and what gets you out of bed?

I'm incredibly passionate about developing people both professionally, and personally. At the beginning of my career, I lacked confidence and self-belief but was fortunate to be surrounded by people who believed in me, I aspire to be that person for others and help them to find the very best versions of themselves to achieve their full potential.

What are your hobbies?

I love to spend time with family and friends, get outdoors hiking, climbing and running, read a book or watch F1 and ice hockey!



Applications for Go-Ahead 2023 Graduate Programmes now open!

Apply at: go-ahead.com/graduates

Deadline extended

Go-Ahead

